



Corevist Online Order Tracking

Go live in 30 days

STATUS FOR ALL ORDERS	Customers can check status of orders placed from any source, including phone, fax, EDI, and online.
CREDIT STATUS	Customers can view all open items, recent payment activity, review overall credit limit status, analyze purchase history and see account balances.
FLEXIBLE SEARCH & REPORTING	Customizable search parameters are available allowing customers to choose their favorite, including: ship-to party, material, order date, order number, delivery date, PO number, and more. All data retrieved via search can be downloaded into a spreadsheet for further analysis and reporting.
ORDER-RELATED DOCUMENTS	All order-related documents are accessible to download and reprint including Invoices, Order Confirmation, Bill of Lading, Packing Lists, Certificates of Analysis, MSDS, etc.
SHIPMENT INFORMATION	Customers can see deliveries for ordered items, including quantities shipped, ship date, expected delivery date, and carrier and tracking number, if this information is available in SAP®.
SHIPMENT TRACKING LINKS	Tracking URLs for over 20 carriers are supported out-of-the-box. If your carrier is not on this list, and they provide a tracking site and you store the carrier and tracking information in SAP® – then the integration to your carrier is included during our implementation.
MOBILE-RESPONSIVE DESIGN	The eTrack application is built on a mobile-responsive design framework. That means your customers will be able to access and easily navigate the application regardless of whether they're using a desktop computer, tablet or smartphone.
DYNAMIC REPORT DISPLAY	eTrack's dynamic report display engine allows you to share reports that you've named and saved in your SAP® system with your logged-in customers. Examples of reports you might want to share with customers include: sales history reports, inventory reports, or complex payment terms.
SHIP-TO LOCATION SEARCH	Now customers can easily search for a ship-to location within the dropdown list, rather than scrolling through the whole list. Ship-to locations are grouped and sorted alphabetically by city name. Using type-ahead technology, users can search for any text in the address including the street, city, and postal code.
DISPLAY OF MONTHLY STATEMENTS	Customers have the availability to access and reprint the very same statement that was mailed or emailed to them in PDF format from the website.
PAYMENT HISTORY	Give customers the ability to look up payments and see what invoices, credits and debits were cleared as part of the payment they made.
RETURNS/SHIPPING ERRORS	Give customers the ability to return items based on existing orders/invoices and see/be notified when shipping errors occur.